








**NTUC EDUCATION AND TRAINING FUND @ SKILLSFUTURE FOR DIGITAL WORKPLACE
(NETF@SFDW)**

FREQUENTLY ASKED QUESTIONS

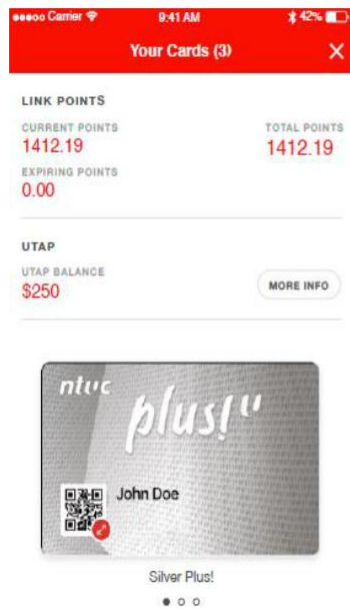
S/N	Question and Answer
1	<p>What is NTUC Education and Training Fund (NETF)?</p> <p>The NTUC-Education and Training Fund (NETF) is set up to help our working people in skills upgrading and re-skilling. At present, NTUC union members are able to enjoy training subsidies under the following NETF programmes:</p> <ol style="list-style-type: none"> 1. Union Training Assistance Programme (UTAP) 2. UTAP for Online/Blended Courses by Institutes of Higher Learning 3. SkillsFuture for Digital Workplace (SFDW) 2-Day Foundation Module <p>Click here to find out more.</p>
2	<p>What is the funding support period for NETF@SFDW?</p> <p>The NETF@SFDW funding period is applicable from August 2017 till the national programme is ceased.</p>
3	<p>How much is the NETF Subsidy for SFDW?</p> <p>NETF is subsidizing \$40 out of the \$50 nett course fee for the SFDW 2-day foundation module. The subsidy is only applicable to NTUC union member who are Singaporean or Singapore Permanent Resident. Eligible union member is required to pay \$10 nominal fee during registration.</p>
4	<p>Who can qualify for the NETF@SFDW subsidy?</p> <p>The \$40 NETF@SFDW subsidy is applicable for NTUC union members who are eligible for the \$50 nett course fee for SFDW i.e. Singapore Citizen or Singapore Permanent Resident and subject to the following:</p> <ol style="list-style-type: none"> 1. Paid-up union membership before course commenced, throughout whole course duration and at the point of claim 2. Training must commence within the supported period 3. Course must not be fully funded through company sponsorship or other types of funding 4. Minimum 75% attendance or the required minimum attendance rate stipulated by the Training Provider and sat for all prescribed examination(s), if any
5	<p>Does NTUC union members who are not Singapore Citizens nor Singapore Permanent Residents qualify for the \$40 subsidy under NETF@SFDW?</p> <p>NTUC union members who are foreigners can apply for UTAP (Union Training Assistance Programme) funding for SFDW at 50% of the unfunded course fee support capped at \$250 per year. UTAP terms and conditions apply.</p>

<p>6</p>	<p>What constitute a valid NTUC union member?</p> <p>NTUC union member are members who paid NTUC membership fees of \$117 annually (\$9/month and \$18 in December). Valid NTUC union member may hold one of the following card:</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>NTUC Plus! U Card (New design)</p> </div> <div style="text-align: center;">  <p>NTUC U Card (Old design)</p> </div> <div style="text-align: center;">  <p>NTUC Plus! U Credit/Debit Card (New design)</p> </div> <div style="text-align: center;">  <p>NTUC U Visa Credit/Debit Card (Old design)</p> </div> </div>
<p>7</p>	<p>What is not considered as a valid NTUC union member?</p> <p>Public who hold the following card may not be a valid union member as such cards are primarily for linkpoints collection and are not entitled for the full NTUC member benefits:</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>nEbO</p> </div> <div style="text-align: center;">  <p>Black Plus! Card</p> </div> <div style="text-align: center;">  <p>Black Plus! Visa Credit/Debit Card</p> </div> </div>
<p>8</p>	<p>How to find out about NTUC union membership details?</p> <p>There are a few ways to find out if you are a NTUC union member:</p> <ol style="list-style-type: none"> 1. Call NTUC-Membership hotline at 6213 8008 and select the following options: <ul style="list-style-type: none"> Press 1 for member Provide your NRIC number Press 1 again to check your membership status 2. Check through 'MyNTUC App' <ul style="list-style-type: none"> Login to 'MyNTUC' App using members' UPortal account Click on the Menu tab and go to 'eWallet' to view the virtual membership card

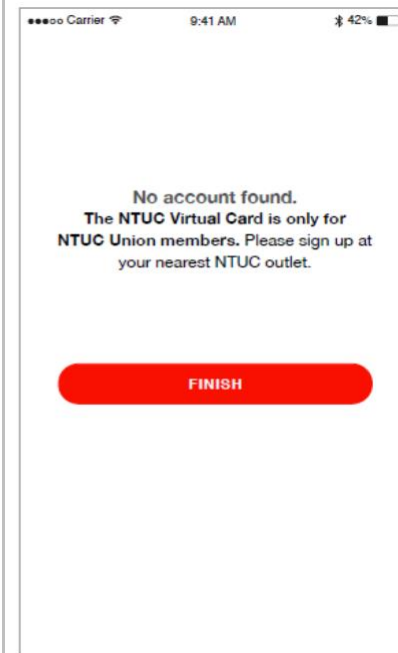
9 Does an union member have to show proof during SFDW registration to be eligible for NETF@SFDW subsidy (For SC/SPR)?

Members have to check their membership status through NTUC hotline or “MyNTUC” app before filling up a declaration form. Physical membership card will not be considered as a proof as the physical membership card is unable to determine up-to-date membership status.

Sample screenshot of valid union member virtual membership card in ‘MyNTUC’ App:



Sample screenshot of non-NTUC union member in ‘MyNTUC’ App



10 To find out more about how to navigate ‘MyNTUC’ App or ‘UPortal’ Account, please contact the below:

NTUC Members' Hub

NTUC Centre, 1 Marina
Boulevard Level 9, Room 902
Singapore 018989

Monday - Friday: 9.00am to 6.00pm Saturday: 9.00am to 12.30pm
Closed on Sundays & Public Holidays

Enquiry on Membership matters:

Membership Hotline: 6213 8008 (Mon - Fri 9.00am to 6.00pm and Sat 9.00am to 1.00pm)

Enquiry on NETF@SFDW matters:

Email: UTAP@e2i.com.sg

Website: <http://skillsupgrade.ntuc.org.sg>

Supported by:

